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Personal Data

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Work experience:

1. **Assistant Professor**, Library and information department, Faculty of Art, Helwan University, From 2014 until now.
2. **E-learning coordinator** at the Faculty of Arts. Helwan University, From May 2023 to July 2024.
3. **Coordinator** of the Healthcare Informatics and Clinical Data Program, Postgraduate Faculty of Interdisciplinary Studies, and Research. Helwan University, From April 2019 to June 2023.
4. **Head of Technical Support Department**, Esm3ona Charity Foundation, from 2019 to 2021.
5. **Head of Research Department** at Radio DRN93.7 from December 2017 until 7-2018 (responsible for scientific and social studies and research, all statistics and analysis of numbers, IP for software names, and comparative studies of program contents).
6. **Head of Learning Resource Center and library** at Al Zahra College for (Technical processing, Digital Service, responsible for acquisition) Woman-Muscat, From May 2007: May 2012.

Specialization: Information retrieval systems, Health Informatics, Digital image retrieval, Analysis of statistical data, Big Data.

Certificates and Qualifications:

- Doctoral degree with First- Class Honors and a recommendation for printing and exchange between universities in English- Specialization in library and information science- titled **Control of Information Retrieval Tools of Digital**

Image on Information Retrieval Systems: An Analytical Study- Library and Information Science Department, Faculty of Arts, Helwan University- March 2014.

- Master's degree in arts-Library and Information Specialization with title: **(Automated Catalog for User Interface in Egyptian Public Library: An Analytical Study)**, With distinction degree. Library and Information Science Department, Faculty of Arts, Helwan University- July 2006.
- Graduated from Faculty of Art, Helwan University, Library and Information Department, summer 2002. I'm the third student in my Promotion with general grade Very good, & distinction grade for graduation project.

Training courses:

- Research & Publication Ethics, EKB-Elsevier Capacity Program for Researchers in Social Sciences, 26 December 2023.
- Writing Manuscripts and Converting Theses into Articles - Arts, Languages, and Linguistics, EKB-Elsevier Capacity Program for Researchers in Social Sciences, 12 December 2023.
- Selecting Journals for Publishing - Arts, Languages, and Linguistics, EKB-Elsevier Capacity Program for Researchers in Social Sciences, 28 November 2023.
- Open Access for Egypt, what you need to know- Helwan university, STDE. Springer Nature. 25 November 2023.
- Research Methodologies - Arts, Languages, and Linguistics, EKB-Elsevier Capacity Program for Researchers in Social Sciences, 14 November 2023.
- Literature Review in Arts, Languages, and Linguistics, EKB-Elsevier Capacity Program for Researchers in Social Sciences & Humanities, 31 October 2023.
- Identifying Prominent Research Topic for Arts, Languages, and Linguistics. EKB-Elsevier Capacity Program for Researchers in Social Sciences & Humanities, 10 October 2023.
- Introduction to Scholarly Communication in Arts, Languages, and Linguistics, EKB-Elsevier Capacity Program for Researchers in Social Sciences & Humanities, September 2023.

- How to select a Suitable Journal for your Research. Research support Center. Helwan University. 15 January 2022.
- R- Data analysis and visualization. Research support Center. Helwan University. 18-25 October 2021.
- Health Information system. Children's Cancer Hospital Egypt- 57357. From 15-19 August 2021.
- Research Metrics: Tracking and measuring the impact of your research. Research support Center. Helwan University. December 2020.
- The Secrets of Scientific Publication Workshop - the Eighth International Conference of Mathematics and Information Sciences. 1- 8 February 2019.
- Get a training course in designing and presenting data and expressing information and press reports by photos and animography. InfoTime. Cairo. July - August 2017.
- Infographic Design Workshop (Infographic Design, Data Acquisition and Browsing, Map Design, Graphic Design) – downtown Long - Goethe - July 2017.
- Training of Trainers (T.O.T) in available information resources from Egyptian Knowledge Bank- April 2016- Digital Library Unite- Supreme Council Of Universities.
- Statistics applications course in library and information research and use of SPSS package for statistical analysis-January 2016- Information Systems and Services Research Center-Cairo University.
- Training course in scientific conferences organization- Faculty and Leadership Development Center- Helwan University- September 2013.
- Training course in behaviors professionalism- Faculty and Leadership Development Center- Helwan University- April 2013.
- Training course in RDA cataloging April 2013.
- Training course in Quality standards in the teaching process- Faculty and Leadership Development Center- Helwan University- August 2012.
- Training course in Effective Presentation Skills- Faculty and Leadership Development Center- Helwan University- August 2012.
- Based TOFEL in English from AMIDEAST, Feb 2009.

- Attended the following workshop of Web 2.0. in Sultan Qabos University, from 25:26/ Oct,2008.
- Attended the following test of International Computer Driving License (ICDL). May 2008.
 - Attended the following English courses in American University in Cairo (AUC).
 - Attended the following English courses Advanced Stage, summer 2002 and achieved (B+) in American University in Cairo (AUC).
 - Passed the completed courses for HTML, CSS, DHTML, JAVA Scrip, and Photoshop for Web, Flash MX 2004, Dream Waver MX, with excellent degree. From COMPUTEK training Center. Winter 2004.
 - Based TOFEL in English from AMIDEAST/EGYPT, May 2004.

University activities:

- Electronic System Coordinator for the Faculty of Arts, Helwan University, from May 2023 to July 2024.
- Coordinator of the Healthcare Informatics and Clinical Data Program (internal secondment) from April 2019 to June 2023. Contributing to the preparation and design of the program's curricula, as well as its review, accreditation, and marketing, in addition to participating in delivering several interdisciplinary lectures and designing interdisciplinary programs.
- Member of the Board of Directors of the Healthcare Informatics and Clinical Data program, by Resolution No. (16) dated June 23, 2019, from the Higher Committee for New Program Management at Helwan University, from June 2019 to June 2023.
- Vice- Leader of the Faculty of Arts Environmental Family, Helwan University, from September 2021 to August 2023.
- Leader of the Lotus Family for the Department of Libraries and Information, Faculty of Arts, Helwan University, from September 2015 to May 2019.
- Supervised the Student Forum of the Department of Libraries and Information, Faculty of Arts, Helwan University, for the academic years (2015-2016), (2016-2017), (2017-2018), and (2018-2019).
- Responsible for the Student Problems Committee and community visits from January 2016 to September 2019.
- Participated in quality and control activities from 2013 to the present.

Languages

-Arabic: Mother tongue

-English: Very good

Published papers:

- (July 2025)The Role of Healthcare Big Data in Healthcare Management Companies Supporting the Sustainable Development Strategy of Egypt Vision 2030: An Exploratory Study. International Journal of Library and Information Science, Vol. 12, No. 3.
- (July 2025)Information Literacy of Egyptians Regarding Medical ID Records on Smart Phones: A Qualitative Study. International Journal of Library, Documentation and Information Science, Vol. 23.
- (January 2025).Information needs and information-seeking behavior of Egyptian nurses during a health crisis: A survey. IFLA Journal.
- (January 2022). Using Advertising strategies to increase the awareness for Egyptian Knowledge Bank (EKB) as a nonprofit organization, Journal of Research of the Faculty of Arts, Menoufia University.
- (October 2022) Egyptians' behavior searching information on Covid-19: Analytical Study. the Scientific Journal of Libraries, Documents, and Information, Vol. 4, No. 12.
- (January 2021) Health Information Availability Practices for Coronavirus (Covid-19): An Analytical Study of Arab Governmental Health Sites, the International Journal of Library and Information Sciences, Vol. 8, No. 1.
- Salah, Zainab, Karim, Ahmed, and Saleh, Sarah (2021). Introduction to Computer Science. Cairo: Helwan University.
- (2015) Controlling the methods of retrieving digital images by retrieving information systems available on the Internet. International Journal of Library and Information Sciences. Vol 3, No 2.
- (2008) Interfaces for using automatic indexes. The first conference of the Omani Library Association entitled. November 2008.
- (2003) Illustrated research in children's libraries. Library and Information Specialist Network. P 13.

Supervising master's and PhD Theses:

- Yara Ahmed Hamed Ahmed: User Experience of the Digital Egypt Portal: An Evaluation Study. Prof. Imad Issa Saleh - Dr. Zeinab Salah El-Din Said. Master's Thesis. Under Study.
- Amina Mustafa Abdel Aziz Ahmed: Smartphone Applications in the Egyptian Public Libraries System: An Applied Study of the Effectiveness of a Proposed Application Design. Prof. Amani Mohamed El-Sayed - Dr. - Dr. Zeinab Salah El-Din Said. Master's 2025
- Rana Mahmoud Mohamed Ahmed: Community Awareness of Intellectual Property Rights in Egypt: A Field Study. Prof. Amani Mohamed El-Sayed - Dr. - Dr. Zeinab Salah El-Din Said. Master's Thesis. Under Study
- Iman Muhammad Shawqi Ali: Providing Digital Resources to Support the Educational Process in Egyptian Universities Through the Services of the Digital Library Unit: Minya University as a Model. Asst. Prof. Dr. Randa Ibrahim Ibrahim - Dr. Zeinab Salah El-Din Said. PhD 2022
- Ahmed Abdullah Hussein Rizk. Open-Source Collective Learning Pathways Platforms: Asst. Prof. Dr. Randa Ibrahim Ibrahim - Dr. Zeinab Salah El-Din Said. PhD 2019
- Sayyid Muhammad Sayyid: Organizational Ergonomics in Public Libraries: A Field Study of the Egyptian Public Library and Integrated Care Libraries - Asst. Prof. Dr. Randa Ibrahim Ibrahim - Dr. Zeinab Salah El-Din Said. Master's Thesis 2018.

Additional Skills

Computer Skills:

Hardware:

Advanced Knowledge of Maintaining and Upgrading PCs. Installing Drivers.

Software's

Excellent command of Operating systems: MS – Windows, and Applications: Microsoft Office, Databases, and Analysis of statistical data.

Internet: Excellent command of Searching Tools and Searching Strategies. Emailing. Networking

Other skills:

- Public Relations.
- Communication Skills.
- Work under pressure and multi-task, Have teamwork spirit and participating opinions with the teamwork.

- Efficiency in work and the ability to bear the pressure of work and come up with new ideas and contribute to the work access to the highest level of quality.
- Capacity to take decisions in work and consulting workers to raise their professionalism, to increase work efficiency

*** Interests**

Travel, Camping, Music, and Reading.

***Professional Association:**

- Egyptian Libraries and Information Association.
- Oman Libraries and Information Association.